

## Florida 2016 LSTA Evaluation Survey

### 1. Welcome to the Florida LSTA Survey

The Florida Department of State's Division of Library and Information Services (Division) is surveying the Florida Library community as part of the evaluation of its LSTA program. Your responses will help the Division evaluate the use of Library Services and Technology Act (LSTA) Funds in Florida as specified in LSTA Five-Year Plan, 2013-2017. You will also provide information that will help create the new LSTA Plan, which will guide the use of these funds for 2018-2022.

This survey will ask you for information about your library and your opinions about the following:

- The LSTA Grants to Libraries
- The Statewide Programs including the Florida Electronic Library, Florida Memory, the Youth Program and others.

Additionally, the survey will ask questions regarding your library's future needs.

**Completing the survey:** This survey does not need to be completed in a single session. You may exit the session and return to the session without losing your work. There is an icon in the upper right hand corner of the screen to 'exit the survey'. To do this "exit/reenter" of the survey, you will need to enable cookies on your browser, as this is the way SurveyMonkey tracks respondents. Additionally, you will need to use the same browser and the same workstation/laptop in order to complete the survey upon re-entering.

We are providing a PDF version of the survey that you may use as a worksheet prior to completing the survey online.

We anticipate that most survey respondents will be able to complete the survey in 20-25 minutes. We recommend that you use the PDF version of the survey to review the questions prior to completing it online.

**Confidentiality:** All opinions and information that you provide in this survey will remain confidential. We will combine your responses with all others to analyze the results in aggregate and will not link any response with an individual. The responses are being collected and analyzed by independent research consultants. Only aggregate results will be published.

If you have any questions about this survey, please contact Liz Bishoff at [liz.bishoff@gmail.com](mailto:liz.bishoff@gmail.com). If you have any questions about the Florida Department of State's Division of Library and Information Service's LSTA program, please contact David Beach at [David.Beach@dos.myflorida.com](mailto:David.Beach@dos.myflorida.com).

Thank you for assisting us in this important effort.

## Florida 2016 LSTA Evaluation Survey

### 2. Information about Survey Respondents

\* 1. In which part of Florida do you work?

- Panhandle
- Northeast Florida
- Central Florida
- Southeast Florida
- Southwest Florida

\* 2. In which type of library do you work?

- Public
- Community College
- Public or Private College or University
- Special
- K-12 School
- Tribal
- Other (please specify)

\* 3. Which of the following areas best describes the area in which you work? We know that some of you perform more than one job; please choose the area in which you work most of your time.

- One-person library
- Administration
- Technical Services
- Circulation Services
- Reference Services
- Children or Young Adult Services
- Technology Services
- Other (please specify)

## Florida 2016 LSTA Evaluation Survey

### 3. Ask a Librarian

**Ask a Librarian is an online reference service supported by LSTA funds. The statewide program is managed by the Tampa Bay Library Consortium.**

1. Does your library offer the Ask a Librarian service?

- Yes
- Yes, but I'm not directly involved with this program
- No
- I don't know

## Florida 2016 LSTA Evaluation Survey

### 4. Ask a Librarian

1. Why does your library not offer the Ask a Librarian service? (Select all that apply.)

- My library can answer all our users' reference questions
- My library offered Ask a Librarian, but stopped because we were not happy with the service
- My library does not have enough staff members to staff the service
- I don't know enough about Ask a Librarian
- I don't know why not we don't offer the service
- Other (please specify)

## Florida 2016 LSTA Evaluation Survey

### 5. Ask a Librarian

1. Please indicate your level of agreement with the following statements.

	Strongly Disagree	Disagree	Neither Disagree or Agree	Agree	Strongly Agree	N/A
Ask a Librarian increased the use of the library's resources and services in the library building(s)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ask a Librarian increased use of the library's electronic resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The library received media coverage about Ask a Librarian	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My library's users are better served because they have access to specialized reference librarians through Ask a Librarian	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My library's users are better served because they can ask questions when my library is closed.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ask a Librarian is an essential part of my library's services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. Please rate your overall satisfaction with the Ask a Librarian service.

- Very Dissatisfied
- Dissatisfied
- Neither Dissatisfied/Nor Satisfied
- Satisfied
- Very Satisfied
- If you responded either very dissatisfied or dissatisfied please indicated why.

3. What improvements, if any, would you suggest about Ask a Librarian?

4. Please share any comments that you may have about Ask a Librarian.

## Florida 2016 LSTA Evaluation Survey

### 6. Ask a Librarian Training

1. Have you participated in Ask a Librarian training?

- Yes
- No

## Florida 2016 LSTA Evaluation Survey

### 7. Ask a Librarian Training

1. Please indicate your level of agreement with the following statements.

	Strongly disagree	Disagree	Neither disagree or agree	Agree	Strongly Agree
Ask a Librarian training improved my ability to use this service and its features.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Since I attended the Ask a Librarian training I have increased my time on the Ask a Librarian 'reference desk'	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ask a Librarian training improved my ability to train other library staff and users how to use the service.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. Please rate your overall satisfaction with the Ask a Librarian training.

- Very Dissatisfied
- Dissatisfied
- Neither Dissatisfied/Nor Satisfied
- Satisfied
- Very Satisfied
- If you responded very dissatisfied or dissatisfied please indicated why

## Florida 2016 LSTA Evaluation Survey

### 8. Competitive Grants Program

**Each year, the Division offers LSTA-funded competitive grants to libraries and other eligible organizations. One of the main criteria in awarding a grant is if the project supports the state's LSTA Five-Year Plan.**

1. Between 2013-2016, has your library applied for an LSTA grant?

- Yes
- Yes, but I'm not directly involved with this program
- No
- I don't know

## Florida 2016 LSTA Evaluation Survey

### 9. Competitive Grant Program

1. Why has your library not applied for a LSTA grant? (Select all that apply)

- No need
- The process is too complicated
- We didn't know that our library was eligible
- No time to write the proposal
- We don't know how to write grant proposals
- My library could not provide the matching funding
- My library could not provide ongoing funding for a potential project
- I'm not responsible for writing grants
- I don't know
- Please share other reasons why your library didn't apply for a competitive grant

## Florida 2016 LSTA Evaluation Survey

### 10. Competitive Grants Program

1. How did your library hear about Florida's LSTA competitive grants program? (Select all that apply.)

- Search engine, like Google
- Email message or listserv
- Conference or meeting
- Brochure or newsletter
- A Colleague
- Contact from the Division
- I don't recall
- I am not aware of this program
- Other (please specify)

2. Please indicate your agreement with the following statements.

	Strongly Disagree	Disagree	Neither Disagree/Nor Agree	Agree	Strongly Agree
The grant cycle timetable is reasonable	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I understood what I needed to include in the grant application	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I understand what types of grants are funded by LSTA funds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Division staff members helped me when I asked for help with our grant application	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Division staff members helped me when I asked for help after our grant was funded	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The online information from the Division was helpful to me when I wrote and submitted a grant application	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I understood the process used to review and evaluate my application	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The process in which grants are evaluated and awarded is unbiased	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. What, if anything, would you change about the LSTA competitive grant process?

4. What improvements, if any, would you suggest about the LSTA competitive grant process?

## Florida 2016 LSTA Evaluation Survey

### 11. Florida Electronic Library (FEL) Electronic Resources

**LSTA funds pay for statewide subscriptions to the Gale and OCLC electronic resources that are part of the FEL.**

1. Does your Library offer the Florida Electronic Library resources?

- Yes
- Yes, but I'm not directly involved with this program
- No
- I don't know

## Florida 2016 LSTA Evaluation Survey

### 12. Florida Electronic Library (FEL) Electronic Resources

1. Which of the following reasons best describes why your Library does not offer the FEL resources?  
(Select all that apply)

- They are too difficult to use
- We don't know about their availability
- We don't know enough about what is in FEL
- Our users don't need the information that is available through FEL
- Please share other reasons your library doesn't offer FEL

## 13. Florida Electronic Library (FEL) Electronic Resources

1. Please indicate your level of agreement with the following statements.

	Strongly Disagree	Disagree	Neither Disagree/Nor Agree	Agree	Strongly Agree
My library has saved money on print journal and magazine subscriptions because of the FEL resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My library has saved money on online journals and magazines subscriptions because of the FEL resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My library receives more use, such as increased website traffic or in-person visits, because of the FEL resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If my library did not have the FEL resources, my library could not offer the equivalent electronic resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The FEL resources are an essential part of my library's services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My library's users depend on the FEL resources to find the information that they need.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The promotional materials, such as bookmarks, provided by vendors are effective.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. What improvements, if any, would you suggest about the Florida Electronic Library's resources?

3. Please share any comments that you may have about the Florida Electronic Library's resources.

## Florida 2016 LSTA Evaluation Survey

### 14. Florida Electronic Library (FEL) Training

1. Have you participated in any training about the Gale or OCLC products?

- Yes  
 No

## Florida 2016 LSTA Evaluation Survey

### 15. Florida Electronic Library (FEL) Training

1. Which of the following reasons best describes why you have not participated in FEL training? (Select all that apply)

- I don't have the time
- In-person trainings are too far from my library
- I didn't know about their availability
- I don't like to participate in webinars
- I don't need this training; I already know how to use resources
- I don't use FEL
- I don't know enough about what is in FEL
- My job doesn't require me to work with FEL resources
- My library doesn't have enough employees to cover in my absence
- Other (please specify)

## Florida 2016 LSTA Evaluation Survey

### 16. Florida Electronic Library (FEL) Training

1. Please rate your overall satisfaction with the FEL training.

- Very Dissatisfied
- Dissatisfied
- Neither Dissatisfied/Nor Satisfied
- Satisfied
- Very Satisfied

2. What improvements, if any, would you suggest about the FEL training?

3. Please share any comments that you may have about the FEL training.

## Florida 2016 LSTA Evaluation Survey

### 17. Interlibrary Loan and Resource Sharing

**Florida's statewide resource sharing network for interlibrary loan and resource sharing is supported by LSTA funds.**

1. Does your library provide interlibrary loan services?

- Yes
- Yes, but I'm not directly involved with these programs
- No
- I don't know

## Florida 2016 LSTA Evaluation Survey

### 18. Interlibrary Loan and Resource Sharing

1. Why doesn't your library offer interlibrary loan services? (Select all that apply.)

- My library cannot afford to loan its materials to others
- My library cannot afford to borrow materials from other libraries
- My library's governing body will not allow participation in the Florida interlibrary loan program
- My library used to participate but has stopped
- I don't know
- Other (please specify)

## Florida 2016 LSTA Evaluation Survey

### 19. Interlibrary Loan and Resource Sharing

1. Please indicate your level of agreement with the following statements.

	Strongly Disagree	Disagree	Neither Disagree/Nor Agree	Agree	Strongly Agree
My library receives more use, such as increased website traffic or in-person visits, because we offer interlibrary loan services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Interlibrary loan is an essential part of my library's services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My library's users depend on interlibrary loan services for the information resources that they need	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. What improvements, if any, would you suggest about interlibrary loan services?

3. Please share any comments that you may have about interlibrary loan services.

## Florida 2016 LSTA Evaluation Survey

### 20. Statewide Courier System

**Statewide Courier provides pickup and delivery of interlibrary loan materials among 200+ libraries throughout Florida.**

**All Florida libraries who are Florida Library Information Network (FLIN) members may participate in the Statewide Courier System.**

1. Does your library use the Courier System?

- Yes
- Yes, but I'm not directly involved with this program
- No
- I don't know

## Florida 2016 LSTA Evaluation Survey

### 21. Statewide Courier System

1. Why doesn't your library use the Courier System? (Select all that apply.)

- We do not provide interlibrary loans to our library users
- We do not fill interlibrary loans for other libraries
- The service is too expensive
- I don't know
- Please share other reasons why your Library doesn't participate in the Statewide Courier System.

## Florida 2016 LSTA Evaluation Survey

### 22. Statewide Courier System

1. Please indicate your level of agreement with the following statements.

	Strongly Disagree	Disagree	Neither Disagree/Nor Agree	Agree	Strongly Agree
My library receives more use, such as increased website traffic or in-person visits, because we participate in the Courier System.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Courier System is an essential part of my library's services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My library's users depend on the Statewide Courier System for the information resources that they need.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. Please rate your overall satisfaction with the Statewide Courier System.

- Very Dissatisfied
- Dissatisfied
- Neither Satisfied/Nor Satisfied
- Satisfied
- Very Satisfied
- If you responded very dissatisfied or dissatisfied please indicate why.

3. What improvements, if any, would you suggest about the Statewide Courier System?

4. Please share any comments that you may have about the Statewide Courier System.

## Florida 2016 LSTA Evaluation Survey

### 23. The Florida Memory Program

**LSTA funds support the Florida Memory Program, a digital collection of photographs, video, audios, and documents from the collections of the State Library and Archives that highlight Florida's past. Florida Memory also include online lessons for the K-12 community, online exhibits and associated**

**resources.**

1. Does your Library provide access to the Florida Memory resources?

- Yes
- Yes, but I'm not directly involved with this program
- No
- I don't know

**Florida 2016 LSTA Evaluation Survey**

**24. The Florida Memory Program**

1. Please indicate why your Library does not provide access to the Florida Memory? (Select all that apply)

- Our users don't need this type of information resource
- My Library isn't aware of the Florida Memory
- My Library uses other sites for this type of information
- We don't know how to link to Florida Memory
- Other (please specify)

**Florida 2016 LSTA Evaluation Survey**

**25. Florida Memory Program**

1. Why does your Library provide access to Florida Memory? (Select all that apply)

- It supports the information needs of higher education students and faculty.
- It supports the information needs of genealogists
- It supports the Library's work with K-12 students, teachers and parents
- It supports the information needs of local government officials
- It support our community's tourism program
- It supports the work of local historians
- Please describe other uses of Florida Memory

2. Please rate your overall satisfaction with the Florida Memory resources.

- Very Dissatisfied
- Dissatisfied
- Neither Dissatisfied/Nor Satisfied
- Satisfied
- Very Satisfied
- If you responded very dissatisfied or dissatisfied please indicate why.

3. What improvements, if any, would you suggest about the Florida Memory?

4. Please share any comments that you may have about the Florida Memory.

**LSTA funds have been used to the support of e-government in public libraries, such as assistance with government forms and workforce recovery issues.**

1. Does your Library offer E-Government services?

- Yes
- Yes, but I'm not directly involved with this program
- No
- I don't know

## Florida 2016 LSTA Evaluation Survey

### 27. E-Government

1. Which of the following E-Government resources does your library use? (Select all that apply.)

- Get Help Florida
- Right Service at the Right Time
- e-Gov Florida Libraries, including best practices
- E-Government newsletter
- None of the above
- I'm not aware of the E-Government program resources
- Please share other E-Government resources that you use

2. Please indicate your level of agreement with the following statements.

	Strongly Disagree	Disagree	Neither Disagree/Nor Agree	Agree	Strongly Agree
E-government increased use of the library's electronic resources.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The library received media coverage about our e-government services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The library's users are better served because of e-government services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
E-government is an essential part of the library's services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Division should continue to offer training in e-government services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The MLCs should continue to offer training in e-government services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The e-Government promotional materials were effective in building my Library user's awareness of the program.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have learned about current activities of the E-Government program through the e-government newsletter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The e-Government training prepared me to support me service my library users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. What improvements, if any, would you suggest about the e-government program?

4. Please share any comments that you may have about the e-government program.

## Florida 2016 LSTA Evaluation Survey

### 28. The Bureau of Library Development

**Supported by LSTA funds, the Division of Library and Information Services' Bureau of Library Development offers consulting services to Florida's libraries on a wide variety of topics and offers special programs, including assistance in development of strategic plans, planning of youth**

**services, use of public library statistics, e-rate plans, etc.**

\* 1. Has your library used any of the consulting services from the Division's Bureau of Library Development?

- Yes
- Yes, but I'm not directly involved with these services
- No
- I don't know

**Florida 2016 LSTA Evaluation Survey**

**29. Bureau of Library Development**

\* 1. For which of the following reasons has your library not used the Division's consulting services? (Select all that apply)

- My library didn't know about the consulting services
- We don't think that they would help us
- We don't have a need for consulting services
- Someone else in my library has used the consulting services
- My area of responsibility isn't covered by the Division's consulting services
- I don't know if my library is eligible to use these consulting services
- Please share other reasons your library hasn't used the Division's consulting services

**Florida 2016 LSTA Evaluation Survey**

**30. The Bureau of Library Development**

1. Please rate the following.

	Poor	Fair	Average	Good	Excellent	N/A
General quality of services from consultants	<input type="radio"/>					
Timeliness of response from consultants	<input type="radio"/>					
Accuracy of information provided	<input type="radio"/>					
Assistance in developing long-range plans	<input type="radio"/>					
Assistance in planning youth services	<input type="radio"/>					
Assistance with data collection and use	<input type="radio"/>					
Information and guidance supporting development and implementation of e-government services	<input type="radio"/>					
Information and guidance supporting development and implementation of youth services	<input type="radio"/>					
Information and guidance supporting library staffing	<input type="radio"/>					
Information and guidance supporting development and implementation of E-Rate	<input type="radio"/>					
Information and guidance regarding evaluation of library services	<input type="radio"/>					

2. What was the impact of your library's use of the consulting services? (Select all that apply)

- The information that our library received helped us improve an existing service
- The information that our library received helped us develop a successful new service
- A consultant visited my library and made suggestions that improved service
- Our library was able to better evaluate a program
- Our library received an answer, resources, training, or a visit, but did not find it useful
- Our library saw no impact
- Please share other impacts your library realized as a result of working with a Division consultant.

3. What improvements, if any, would you suggest about the Division's consulting services?

4. Please share any comments that you may have about the Division's consulting services.

## Florida 2016 LSTA Evaluation Survey

### 31. Florida Library Leadership Program

**The Florida Library Leadership Program prepares those who work in libraries of all types to provide high-quality services; serve in leadership roles at local, state, and national levels; and increase their skills, energy, and motivation.**

1. Have you participated in at least one of the following workshops, meetings, or programs?

- Annual Public Library Directors' Meeting
- New Public Library Directors' Orientation
- Library Leader Academy
- Sunshine State Library Leadership Institute

Yes

No

## Florida 2016 LSTA Evaluation Survey

### 32. Florida Library Leadership Program

1. Why haven't you participated in one of these activities? (Select all that apply)

- I am not a MLS-librarian
- I do not work in a management position
- I didn't know about these activities
- I don't work in a public library
- It costs too much
- I don't have the time
- I don't need this training
- Other (please specify)

## Florida 2016 LSTA Evaluation Survey

### 33. Florida Library Leadership Program

1. Please indicate your level of agreement with the following statements.

Participating in at least one of the opportunities from the Florida Library Leadership Program helped me to:

	Strongly disagree	Disagree	Neither disagree or agree	Agree	Strongly Agree
Improve the development and delivery of services for learning and access to information and education resources.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improve the delivery of information services by electronic networks.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improve the use of electronics linkages with other libraries.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Develop public and private partnerships with other agencies and community-based organizations.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Target library services to diverse individuals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Target library service to persons having difficulty using a library	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improve library services to underserved communities.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improve library services to children from families with income below the poverty line.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. What improvements, if any, would you suggest about the Florida Library Leadership Program?

3. Please share any comments that you may have about the Florida Library Leadership Program.

## Florida 2016 LSTA Evaluation Survey

### 34. Continuing Education/Professional Development

**The Division of Library and Information Services uses LSTA funds to support Continuing Education/Professional Development activities.**

1. Have you attended at least one continuing education/professional development workshop between 2013-2016?

- Yes
- No
- I don't know

## Florida 2016 LSTA Evaluation Survey

### 35. Continuing Education/Professional Development

1. I did not attend Continuing Education or Professional Development Workshops because (Select all that apply)

- I didn't know about them
- They are not on topics I need
- They are too far away
- They are not offered at a convenient time
- I cannot get away from work to attend
- I don't need training
- Other (please specify)

## Florida 2016 LSTA Evaluation Survey

### 36. Continuing Education/Professional Development

1. I have taken continuing education from: (Select all that apply)

NEFLIN

SEFLIN

TBLC

SWFLN

PLAN

DLIS Training (webinar and in person)

Florida Library Webinars

FEL training

Web Junction Florida on-demand courses

Web Junction webinars

Please share other continuing education professional development providers.

2. Please indicate your level of agreement with the following statements:

Participating in at least one workshop enhanced my ability to

	Strongly Disagree	Disagree	Neither Disagree/Nor Agree	Agree	Strongly Agree	N/A
Improve the development and delivery of services for learning and access to information and education resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improve the delivery of information services by electronic resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Develop partnerships	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Target library services to diverse individuals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Target library services to persons having difficulty using a library	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improve library services to underserved communities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improve library services to children from families with income below the poverty level	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Develop and use collections in diverse format, e.g. digitize collections	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Continue to adopt emerging technologies	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. What improvements, if any, would you suggest about Continuing Education/Professional Development program?

4. Please share any comments that you might have about the Continuing Education/Professional Development program.

## Florida 2016 LSTA Evaluation Survey

### 37. Florida Library Youth Program

**The Division provides Florida Library Youth Program through a variety of LSTA-funded programs, including the Summer Library Program.**

1. Has your library participated in the Florida Library Youth Program (FLYP) Summer Reading Program?

- Yes
- Yes, but I'm not directly involved with these programs
- No
- I don't know

## Florida 2016 LSTA Evaluation Survey

### 38. Florida Library Youth Program

1. Overall, what is your rating of the Collaborative Summer Library Program materials provided by the Division?

- Poor
- Fair
- Average
- Good
- Excellent

2. If the Division did not purchase the membership and provide funds for the Summer Library Program materials, what would your library do?

- The library would not have a Summer Library Program.
- The library would decrease the length of the Summer Library Program or offer less programs.
- The library would develop its own program and could continue it at the same level as now.
- Please share what other things your Library would do if the Division did not financially support the Summer Library Program.

3. Please indicate your level of agreement with the following statements about the Summer Library Program.

	Strongly Disagree	Disagree	Neither Disagree/Nor Agree	Agree	Strongly Agree
Participants had a lot of fun	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Participants read a lot of books	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Participants maintained or improved their reading skills over the summer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
More community members used the library over the summer because of the Summer Library Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The parents in the community appreciated the Summer Library Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The teachers in the community appreciated the Summer Library Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Summer Library Program helped me plan better library activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Summer Library Program training prepared me to effectively implement the program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

4. How often does your library use the following Florida Library Youth Programs?

	Monthly	Every 3 months	Every 6 months	Once a year
Early Literacy Resource Web Page	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Youth Program youth consultant	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Monthly online newsletter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Monthly webinars	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. Please share any comments that you may have about the Statewide Summer Library Program.

6. Other than the Summer Library Program, what services would you like from the Florida Library Youth Program?

7. What improvements, if any, would you suggest about the Statewide Summer Reading Program?

## Florida 2016 LSTA Evaluation Survey

### 39. Florida Jobs Website

1. Have you used the Florida Library Job Website? (Select all that apply.)

- Yes, as a job seeker
- Yes, as an employer
- No
- I'm not familiar with the Florida Library Job Website
- Please indicate other ways that you've used the Florida Library Job Website.

## Florida 2016 LSTA Evaluation Survey

### 40. Florida Jobs Website

1. Please indicate your level of agreement with the following statements about the Florida Library Job Website.

	Strongly Disagree	Disagree	Neither Disagree/Nor Agree	Agree	Strongly Agree	N/A
I have been able to identify new positions through the website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have been successful at obtaining a new position that I originally identified on the website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The website is our first choice for posting positions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The website brings us high quality candidates for our positions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The website it easy to use when looking for a position	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The website is easy to use when posting a position	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I refer my colleagues to the Florida Library Job Website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would recommend my colleagues to the website if they had a position to post	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. What improvements, if any, would you suggest about the Florida Library Job website?

## Florida 2016 LSTA Evaluation Survey

### 41. The Division's Statewide Resource Sharing and Collection Development

**Supported by LSTA funds, the Division offers library services, located in Tallahassee, which supplement the services and collections of Florida libraries through interlibrary loan, resource sharing, reference services, and cataloging of State of Florida documents.**

1. Which services have you used from the Division's Statewide Resource Sharing and Collection Development? (Select all that apply)

- Asked the Division staff a reference question
- Used the Division's specialized collections, for example, the Florida Collection
- Borrowed material from the Division's collections
- Used the Division's State Documents Collection
- I have not used the Division's services

## Florida 2016 LSTA Evaluation Survey

### 42. The Division's Statewide Resources Sharing and Collection Development

1. Which of the following reasons best describes why you do not use these services? (Select all that apply)

- I didn't know about these services
- Our library can answer all reference questions it receives
- Our library users do not have a need for specialized collections
- Our library users do not have a need for the State Documents Collection
- Please describe other reasons why your library does not use the Divisions Statewide Resource Sharing Services

## Florida 2016 LSTA Evaluation Survey

### 43. The Division's Statewide Resource Sharing and Collection Development

1. Please rate the following services from the Division's Statewide Resource Sharing and Collection Development.

	Poor	Fair	Average	Good	Excellent
General quality of services from reference librarians	<input type="radio"/>				
General quality of services from their interlibrary loan services	<input type="radio"/>				
General quality of services in their special collections	<input type="radio"/>				
General quality of services in their State Documents Collection	<input type="radio"/>				

Please share other comments regarding the Division's services.

2. Please share any comment that you may have about the services from the Division's Statewide Resources Sharing and Collection Development.

3. What improvements, if any, would you suggest about the services from the Division's Statewide Resources Sharing and Collection Development?

## Florida 2016 LSTA Evaluation Survey

### 44. Priorities for the Future

**The Division will adopt a new plan covering Federal Fiscal Years 2018-2022 to guide the use of LSTA funds. This Plan must be based on priorities set by Congress in the Library Services and Technology Act, which is administered by the Institute of Museum and Library Services. The following questions ask you to identify your priorities for the use of LSTA funds during this time.**

1. What are the top five issues or needs that your community, campus, or school will face in the next five years?

2. What are your library's top five needs to best serve your users in the next five years?

3. Each of the following items is currently funded by LSTA funds. Please indicate the priority of each item.

	Not a priority	Low priority	Average priority	Above average priority	High priority
Ask a Librarian (Statewide online reference)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Competitive grants program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Consulting services from the Division, e.g. strategic planning, e-rate consulting, facilitating partnership	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
E-Government Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
FEL-Electronic Resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Florida Library Youth Program, including Statewide Summer Library Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Florida Memory	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Interlibrary loan program including the Statewide Courier System	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Local library digitization projects for materials important to Florida's history and culture	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing continuing education opportunities for library staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing services to diverse populations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing services to underserved populations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Statewide Resource Sharing and Collection Development from the Division	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Supporting the work of the Multi-type Library Cooperatives	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. The Division uses LSTA funds to support statewide projects, such as the Florida Library Youth Program (FLYP) or the FEL. The Division also offers a LSTA competitive grant program to Florida's libraries. Which of the following statements best describes your opinion about the division of funds between the statewide programs and the competitive grant program?

- The Division should place more money in statewide programs that benefit all libraries, making fewer funds available for competitive grants
- The current allocation of funds is just about right
- The Division should place more money in competitive grants, making fewer funds available for statewide projects
- The Division should eliminate the competitive grants and reallocate funds to statewide projects
- No opinion
- Please share any comments regarding allocation of funds to statewide vs. competitive grants.

5. What other priorities can you identify for the use of LSTA funds?