Ain’t Nobody’s Business: Protecting Library Users’ Privacy in a Digital Age

Florida Public Library Directors Meeting
October 19, 2016

Deborah Caldwell-Stone
American Library Association
Mr. Kenneth Sutton  
Systems and Telecommunication Manager  
Library Connection, Inc.  
599 Mainauk Avenue  
Windsor, Connecticut

Dear Mr. Sutton:

Under the authority of Executive Order 12333, dated December 4, 1981, and pursuant to Title 18, United States Code (U.S.C.), Section 2709 (as amended, October 26, 2001), you are hereby directed to provide to the Federal Bureau of Investigation (FBI) any and all subscriber information, billing information and access logs of any person or entity related to the following:

IP Address: 216.47.180.118, Dates: 02/15/2005; Time: 15:00 to 16:45 (PM) EST

In accordance with Title 18, U.S.C., Section 2709(b), I certify that the information sought is relevant to an investigation to protect against international terrorism or clandestine intelligence activities, and that such an investigation of a United States person is not conducted solely on the basis of activities protected by the first amendment to the Constitution of the United States.

You are further advised that Title 18, U.S.C., Section 2709(c), prohibits any officer, employee or agent of yours from disclosing to any person that the FBI has sought or obtained access to information or records.

You may contact the New Haven Field Office with questions you have regarding these considerations, you shall any telephone conversations.

Yours sincerely,

[Signature]
Privacy in the Library

“In a library (physical or virtual), the right to privacy is the right to open inquiry without having the subject of one’s interest examined or scrutinized by others.”

Privacy: An Interpretation of the Library Bill of Rights
Student accused of being a terrorist for reading book on terrorism

Staffordshire University apologises after counter-terrorism student Mohammed Umar Farooq was questioned under Prevent anti-extremism initiative

Mohammed Umar Farooq was enrolled in a master’s course on terrorism, crime and global security. Photograph: David Sillitoe for the Guardian

A postgraduate student of counter-terrorism was falsely accused of being a terrorist after an official at Staffordshire University had spotted him reading a textbook entitled Terrorism Studies in the college library.
Online Privacy

A helpful Venn Diagram for evaluating online library services
Social Media as “user service enhancement”
Five Steps for Online Privacy

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2. Update your library's policies and procedures to assure patron privacy
   - Fair Information Practice Principles
   - Records management plan and privacy audit
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5. Add encryption and privacy tools to public computers

HTTPS Everywhere
Privacy Badger
Duck Duck Go
Physical Privacy
I would never ever take someone else's book from the on hold shelf, but I DEFINITELY peek at what the other folks around my last name are reading. A certain F. Powell is tearing through the later hard covers J.D. Robb's *In Death* series right now, hope they're enjoying them!

I usually like to review the back covers of all books I've had on hold, some of which I've been anticipating and waiting for over a month! Here are my books after I pulled them from the on hold shelf.
Staff Education and Training
The Library as Data Collector

Library Analytics and Metrics
Using data to drive decisions and services
Edited by Ben Showers
Questions?
Comments?

Need more information?

dstone@ala.org